

## **MHC Annual Virtual MI Licensure Sessions Claiming CME Credit/Attendance with eeds™ *Frequently Asked Questions***

### **The certificates do not include the session titles. How do I show proof of specific requirements?**

A statement about each topic appears on a “Single Event Certificate” rather than the cumulative symposium certificate. Please see this [how-to guide](#) for downloading a single event certificate for each session attended.

### **I claimed attendance for one presentation... How can I claim credit for multiple sessions?**

Please see these [step-by-step instructions](#) for both the eeds app and eeds.com.  
*Please select only the presentations you attended in full.*

### **I have never used eeds, how do I start?**

Please see this [how-to-guide](#) for establishing your account.

### **I completed the sign up - why does my account say, “Awaiting Account Approval”?**

Each new account is approved by eeds within 24 hours.

### **What is the sign-in code to claim attendance/credit?**

The eeds sign-in code is: **00rath** (not case sensitive)

### **I have the code... how do I use it to claim credit?**

Please see this [how-to guide](#) for claiming CME credit in eeds.

### **Am I able to still get credit by watching the recorded session(s)?**

Yes, you can receive credit for viewing the recorded webinars in our [On-Demand CME library](#). You will still need to establish an account with eeds, in order to receive a certificate of completion.

### **When will the recordings be ready?**

The recordings will be re-accredited for On-Demand CME and will be available in our [On-Demand CME library](#) no later than March 11<sup>th</sup>. Our On-Demand Library can be accessed two ways:

- **Computer browser:** Visit the [CME portal](#) and click on the On-Demand tab. Look for: **2024 MHC MI Licensure Sessions**
- **Mobile app:** Once logged into your account in the eeds™ app:
  - Select “Earn credits with Enduring Materials”
  - Select Munson Healthcare
  - Select **2024 MHC MI Licensure Sessions**

### **I do not want to purchase a subscription. Can I still use eeds to receive credit?**

Yes! eeds is free to join. Without purchasing a subscription, you can download one certificate per day. Purchasing a subscription merely allows you to print a full transcript of your total credits at any time.

*\*Note: Credentialed MHC Providers (physicians, PAs, and NPs) have full subscriptions sponsored by the CME office.*