

Correct Medication Lists for All Discharge Instructions for Nurses

Cerner PowerChart EDUCATION

Summary: New alerts have been built into PowerChart to reduce inpatient discharge medication list inaccuracies. The alerts will print on the discharge instructions document to bring attention to missing medication reconciliation and bring awareness to potential inaccuracies of information.

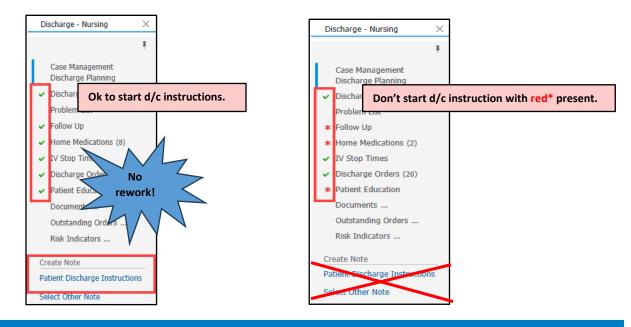
When: December 5, 2023

Why the change: Promote safe patient transfer of care upon discharge.

Support: Help Desk at 231-935-6053

Current Patient Discharge Instruction Process Remains in Place

- 1. Current processes stay in place for the creation of the Patient Discharge Instructions document:
 - a. Look for the green check marks on the **Discharge Nursing** workflow before creating the Patient Discharge Instructions.
 - b. Contact the provider for the missing discharge components such as **Home Medications**, **Discharge Orders**, and **Follow Up**.
 - c. Creating discharge instructions before all the required components are completed will require additional documentation, printing, and increases the potential for inaccuracies in the patient's home instructions.
 - d. When a change occurs to a previously created Discharge Instructions document (i.e., provider makes a change(s) to the Discharge Medication List), the Discharge Instructions document will need to be recreated. The previous Discharge Instructions will need to be marked in error. For details, click this link <u>Recreate Discharge Instructions.pdf (munsonhealthcare.org)</u>
 - e. Best practice (saves rework) is to have no red asterisks when creating a discharge instruction:



New Alerts

In addition to following current processes, two new override fields have been built that require the nurse to document why a patient is being discharged without the standard discharge requirements being completed. A new alert will also print within the patient's discharge instructions. The intention is to discourage creating and printing the patient's discharge instructions prior to medication reconciliation completion.



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New Alerts (continued)

- 1. New Override Discharge Requirements:
 - a. Two more override components have been built and will require the nurse to document the reason for discharging a patient without the standard requirements being completed.

Override Discharge Requirements	×
Following components have missing required actions. Select a reason from the dropdown(s) to override.	
*Follow Up	1
* Home Medications	
* Discharge Orders	
* Patient Education	
Submit	Cancel

- 2. Additionally, a new alert will print at the top of the Inpatient Discharge Instructions and then print again in the Medications section of the document. The alert serves as a reminder that the printed information is lacking accurate home medication information for the patient.
 - a. The following nurse actions are required when the alert is seen:
 - i. Contact the provider to complete the medication reconciliation.
 - ii. Follow guidelines to recreate a new discharge note <u>Recreate Discharge Instructions.pdf</u> (munsonhealthcare.org).
 - iii. Make sure the patient is discharged with accurate instructions for safe home care.

